



## Connectivity and growth in the Rwandan BPO sector

**Fri, 22<sup>nd</sup> August 2014, 10am-12:30, kLab Kigali**

This session serves to discuss findings from a 3-year research project on the Rwandan BPO sector with practitioners in an interactive format.

We compare the state of the sector with the expectations that had been set. We discuss which other factors need to complement internet connectivity for the BPO sector to thrive in the face of international competition.

We also highlight interrelations with other ICT sectors, including innovators and small-scale connectivity enhancers.

**Presenters:** Prof Mark Graham and Nicolas Friederici, Oxford University

**RSVP required. For attendance of further information  
please email [nicolas.friederici@oii.ox.ac.uk](mailto:nicolas.friederici@oii.ox.ac.uk)**